

Gene Koo

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EDUCATION

HARVARD LAW SCHOOL. J.D. *cum laude*, June 2002.

Additional coursework in developing online learning spaces (Harvard Graduate School of Education), product development (Harvard Business School), computer science.

Final research paper: "The Pedagogy of Online Dialogues: an empirical study of asynchronous discussions at Harvard Law School."

HARVARD COLLEGE. B.A. *magna cum laude* in Social Studies, June 1997.

Ames Award for public service leadership. Hoopes Prize for senior thesis.

RELATED EXPERIENCE

CyberOne: Law in the Court of Public Opinion, Harvard Law School / Extension School *Fall 2006*
Teaching Fellow. Design and teach blended-learning course co-offered to different audiences by different schools. Coordinate with team implementing course in Second Life (virtual world platform), video, and other media. [blogs.law.harvard.edu/cyberone]

State of Play Academy, New York Law School *Fall 2006*
Instructional Designer / Lead Investigator. Assist law school professors and other instructors in designing and developing educational experiences set in There.com (virtual world platform) aimed at law students and laypersons. Research effectiveness of the educational medium. [www.stateofplayacademy.com]

Legal Aid University, Boston MA *Nov 2002-present*
Director of Online Education (halftime position since Mar 2003)
Develop web-based skills training programs for poverty lawyers across the United States. Oversee design and implementation of courses comprising video demonstrations, offline (telephonic) skills exercises, virtual conferencing, and asynchronous discussions. Conduct market research, outreach, sales; pursue strategic partnerships. [www.legalaiduniversity.org].

- Helped establish initial institutional, programmatic, and pedagogical vision of a startup project;
- Oversaw development of 3 courses totaling eight weeks (92 hours) of activities;
- Scripted and produced six skill-demonstration video vignettes;
- Ran alpha and beta tests of pilot course resulting in pedagogical and technical improvements;
- Developed business plan for sustainability after spinning off from parent organization on 1 Jan 2006;
- Secured \$20,000 grant to develop and shoot instructional video to help advocates recognize and work with clients with developmental disabilities;
- Teach courses on a regular basis, including Basic Lawyering Skills Training, Negotiations, and Hotline advocacy.

Harvard University Department of Government *Fall 1999*
Teaching Fellow, Gov1341: Constitutional Law. Certificate of Distinction in Teaching, Derek Bok Center.

The Writing Center, Harvard College *Sep 1994-May 1997*
Peer Tutor. Coach Harvard College students in expository writing, including senior theses.

OTHER EXPERIENCE

Massachusetts Law Reform Institute, Boston MA *Sep 2002-present*
Web Content Manager (fulltime, Sep 2002-Mar 2003; halftime, Mar 2003-present)
Plan, design, and manage statewide poverty law website for legal services advocates, *pro bono* attorneys, and the general public, with goal of improving overall delivery of legal aid to underprivileged. Coordinate editorial boards responsible for creating and editing legal content. Identify and assign back-end issues for resolution by programming staff. Serve on committee responsible for statewide technology planning. [www.masslegalservices.org / www.masslegalhelp.org]

- Expanded content collection to over 8,000 separate resources;

- Oversaw development of outcome measurement rubric for case matters by coordinating and working with leaders within each major practice area;
- Oversaw two major user interface and information architecture revisions to adapt to expanding resource collection and mission scope;
- Identified need to separate educational from knowledge management websites and hired and trained staff person to manage the newly spun-off site.

Center for Ethics at Harvard University, Cambridge MA

Jul-Dec 2002

Consultant. Designed and coded database-backed website to custom specifications utilizing PHP and MySQL [ethics.harvard.edu].

Second Kiss Wireless, Inc., Cambridge MA

Mar 2001 – Sep 2002

Vice-President for Business Development. Co-founded software company publishing transportation schedules to Palm OS devices. Negotiated and closed deals with Mass. Bay Transportation Authority and Harvard University.

Chinatown Teen Program, Boston MA

1995-1997

Co-Founder and Co-Director. Launched and managed afterschool program for 15 youth in Boston's Chinatown. Planned activities, trained volunteer staff, and met with parents and community leaders to identify program needs.

Chinatown Adventure, Boston MA

1994-1996

Administrative Director. Planned and administered Boston summer camp for 70 children. Hired, trained, and supervised full-time staff of 15. Raised and managed \$28,000 cash and \$63,000 in-kind budget.

INTERESTS

Game modification (Civilization 4; Neverwinter Nights "Non-Violent Games"). Filmed treatment of "Christmas at Shalom Hunan," a proposed documentary, 2004. Cycling commuter. Runner.